



Footman James Classic Motor Breakdown Cover

Policy Summary



**Footman
James**

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Policy Summary



Below we have summarised some important facts about your classic breakdown insurance. This summary does not describe all the terms and conditions of your policy, so please take time to read the policy document to make sure you understand the cover it provides. When reviewing your policy, you should read it alongside your policy schedule.

Insurer: Inter Partner Assistance SA

The period of cover is shown in **your** policy schedule

Significant features and benefits	Significant and unusual exclusions or limits	Relevant section in the policy document
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This policy covers breakdown assistance for the specific vehicle shown on your policy schedule.

<p>Roadside help If your vehicle cannot be driven because of a breakdown, we will arrange for a vehicle rescue operator to spend up to one hour to try to fix it. If it cannot be fixed, we will arrange for the vehicle to be taken to a local garage to be repaired at your cost or home</p>	<p>Transport to a local garage is for the vehicle, driver and up to six passengers.</p> <p>We will not cover a breakdown at or within one mile away from your home.</p>	Section A
<p>Nationwide recovery in the UK As well as the benefits above, if your vehicle cannot be repaired at the roadside or at a local garage the same day, we will arrange one of the following.</p> <ul style="list-style-type: none">• For the vehicle, driver and up to six passengers to be taken to your destination or home.• Bed-and-breakfast accommodation for one night.• To hire another vehicle. <p>An emergency driver is also available under this section.</p>	<p>Within the UK only. We will not cover a breakdown at or within one mile away from your home.</p> <p>We will pay up to £50 per person for bed and breakfast (£350 in total).</p> <p>The hire vehicle will only be a vehicle of up to 1600cc, and for a period of 24 hours.</p>	Section B

Significant features and benefits	Significant and unusual exclusions or limits	Relevant section in the policy document
<p>European help If your vehicle cannot be driven because of a breakdown in Europe (including the UK part of your trip,) we will arrange for a vehicle rescue operator to spend up to one hour to try to fix it. If it cannot be fixed, we will arrange for the vehicle to be taken to a garage to be repaired at your cost. It also includes:</p> <ol style="list-style-type: none"> 1. delivering replacement parts; 2. other travel arrangements; 3. emergency car hire; 4. emergency accommodation; 5. an emergency driver; and 6. vehicle recovery to the UK. <p>This will only apply if it is shown on your current policy schedule and if you have paid the premium.</p>	<p>Transport to a local garage is for the vehicle, driver and up to six passengers. We will include labour charges and parts up to £200 to make your vehicle secure following theft or attempted theft of the vehicle.</p> <p>Cover is restricted to the following countries: Andorra, Austria, Belgium, Bulgaria, Croatia, Denmark, Finland, France, Germany, Greece, Iceland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Portugal, Republic of Ireland, Romania, San Marino, Spain, Sweden, Switzerland, Estonia, Latvia, Lithuania, Poland, Czech Republic, Slovakia, Hungary, Slovenia, the Vatican City, Malta, the Republic of Cyprus, and other islands that belong to these countries and that are in Europe.</p> <ol style="list-style-type: none"> 1. The cost of the parts is not covered. 2. Limited travel for you and your passengers to your intended destination. 3. Car hire up to £70 a day and £750 in total. 4. B&B expenses up to £40 per person for up to five days in total 6. If your vehicle is not repaired before your planned return to the UK, cover includes transport costs to get you, your passengers and your vehicle home. 	<p>Section C</p>

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Cancellation rights

If you find that this cover does not meet your needs, please contact us on 0845 894 7887 within 14 days of receiving this document and we will cancel this policy. You will receive a refund of your premium as long as you have not made any claims.

If you cancel the policy outside the 14-day period, you will receive a refund of your premium proportionate to the amount of time left to run on the policy, less an administrative charge of £15

We may cancel this policy by giving you at least 14 days notice at your last-known address.

Making a claim

If you need breakdown help in the UK, please call 01737 826 122, or + 44 1737 826 122 if you need European breakdown help.

Text messaging is available if you are deaf, hard of hearing or have speech difficulties. Please text the word 'breakdown' to +44 (0) 7624 808 266.

You should have the following information available: Vehicle registration number, your name and home postcode, your policy number, vehicle make, model and colour, your location and an idea of the nature of the problem.

Complaints procedure

If you are not satisfied with any part of this policy or our service, please contact us on 0870 609 0023 or write to:

Quality Manager, Inter Partner Assistance SA, 106-118 Station Road, Redhill, Surrey, UK. RH1 1PR. You can also email us at : quality.assurance@axa-assistance.co.uk

If your complaint is not dealt with, you can refer your complaint to the Financial Ombudsman Service.

Inter Partner Assistance SA is a member of the Financial Services Compensation Scheme (FSCS).



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